

# VISHING: THE VOICE PHISHING SCAM - ADVICE FOR CORPORATE EMPLOYEES

Public awareness and prevention




## VISHING

### THE VOICE PHISHING SCAM

#### ADVICE FOR CORPORATE EMPLOYEES

A fraudulent practice where verbal communication technology (e.g. VOIP or telephone) is used by an unauthorised entity pretending to be a reputable company.




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### THE VOICE PHISHING SCAM

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A fraudulent practice where verbal communication technology (e.g. VOIP or telephone) is used by an unauthorised entity pretending to be a reputable company. The aim is to manipulate individuals into revealing financial or personal information, or into providing unlawful access to their corporate networks.



## BE AWARE OF THE SCAM - HOW TO RECOGNISE THE CALL?



Generic greeting.  
The attacker rarely knows your name



Impersonation of a trusted third party,  
such as banks, technological or  
telecommunications companies, courier, etc.

Sense of urgency due to different reasons:  
detected unsecure systems, bank account  
problems, package delivery, etc.



Reference to personal information available  
on public corporate websites or social media  
profiles

## WHAT CAN YOU DO?

### During the call



Try to verify the identity of the  
caller



Avoid giving any information  
such as your contact details,  
your company's organisational  
structure, etc.



Avoid performing any action  
you may be requested:  
configuration change, sending  
an email, clicking on a link, etc.

### After the call



Report to your corporate Helpdesk:

- ✓ The date and time of the call
- ✓ The originator's phone number
- ✓ Any other data provided by the attacker
- ✓ Any action you may have been requested to perform

## HOW TO AVOID BECOMING A VISHING TARGET?



Limit the amount of personal information you share online

Avoid providing your corporate contact details (email, phone number, etc.)  
to external websites unless there is a business need

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[Press/Journalists](#) • [Other](#)

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