

CROATIA

Croatia (Croatian: Hrvatska) officially the Republic of Croatia is a member of the European Union since 1 July 2013. It is in Central and Southeast Europe bordered by Hungary to the northeast, Serbia to the east, Bosnia and Herzegovina to the southeast, Montenegro to the southeast, the Adriatic Sea to the southwest and Slovenia to the northwest.

CAPITAL

Zagreb

POPULATION

4.28 million

AREA

56,594 km²

LAW ENFORCEMENT AGENCIES


Anti-Money Laundering Office

Anti-Money Laundering Office is national financial intelligence unit which, as a national centre, conducts tasks prescribed by Act on Anti-Money Laundering and Terrorist Financing. It acts in accordance with international standards with the aim to prevent use of financial system for money laundering and terrorist financing. The Office:

- › Performs intelligence analysis of suspicious transactions reported by banks or other entities and, upon establishing reasons to suspect certain transaction or a person in the country or abroad, the Office disseminates cases in the written form to the competent



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WEBSITE:
[Republic of Croatia Ministry of Finance](#) 

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authorities for further processing and proceedings;

- Cooperates in the anti-money laundering and terrorist financing matters with all of the competent authorities in the Republic of Croatia (State Attorney's Office of the Republic of Croatia, Ministry of the Interior – the General Police Directorate, Security and Intelligence Agency, Croatian National Bank, Croatian Financial Services Supervision Agency, Tax Administration, Customs Administration, Financial Inspectorate, and other competent authorities);
- Exchanges data, information and documentation with foreign FIUs and other foreign authorities, as well as international organizations competent for anti-money laundering and terrorist financing.

The Office is established within the Ministry of Finance.

Ured za sprječavanje pranja novca

Ured za sprječavanje pranja novca is financijsko-obavještajna jedinica RH koja kao nacionalna središnjica obavlja poslove propisane Zakonom o sprječavanju pranja novca i financiranja terorizma te djeluje u skladu s međunarodnim normama s ciljem sprječavanja korištenja financijskog sustava za pranje novca i financiranje terorizma. Ured primarno ima zadaću:

- analitičko-obavještajno obrađivati sumnjive transakcije zaprimljene od banak ili drugih subjekata, te nakon što ocijeni da u vezi s transakcijom ili određenom osobom postoje razlozi za sumnju na pranje novca ili financiranje

terorizma u zemlji ili inozemstvu, Ured slučajeve, u pisanom obliku, dostavlja na daljnje postupanje i procesuiranje nadležnim državnim tijelima;

- međuinstitucionalno surađivati u sprječavanju i otkrivanju pranja novca i financiranja terorizma sa svim nadležnim državnim tijelima u RH (DORH, USKOK, MUP, SOA, HNB, HANFA, Porezna uprava, Carinska uprava, Financijski inspektorat te drugim državnim tijelima);
- razmjenjivati podatke, informacije i dokumentaciju sa stranim financijsko-obavještajnim jedinicama i drugim stranim tijelima i međunarodnim organizacijama nadležnima za sprječavanje pranja novca i financiranja terorizma.

Ured je osnovan unutar Ministarstva financija.

Customs Administration

The Customs Administration, as a tax authority and administrative organisation within the Ministry of Finance, is responsible for the implementation of customs, excise, tax, foreign trade and other regulations within its competence. As a tax authority, the Customs Administration establishes, supervises and collects customs duties, excise duties, special taxes, value added tax and other statutory public duties, which are established, accrued and collected in the course of the customs clearance of goods, and it also establishes, supervises and collects domestic excise duties and special taxes.

The Customs Administration uses the customs authority for the purpose of preventing and detecting criminal and misdemeanour offences featuring violation of customs, excise, tax and



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other regulations, as well as for the purpose of ensuring protection and security of the society.

The key task of the Customs Administration is effective public revenues collection, implementation of efficient measures of customs control for the purpose of ensuring protection and security of the market and society, as well as creation of the most favourable conditions for the development of economy and facilitation of trade.

Strategic goals of the Customs Administration:

- Protection and security of the society and market;
- Facilitation of trade and cooperation with the economy;
- Collection of public revenues;
- Support of increased competitiveness of the Croatian economy by applying modern and simplified systems of customs operations;
- Training and professional development of customs employees to ensure the best possible implementation of strategic goals.

Carinska uprava

Carinska uprava je upravna organizacija u sastavu Ministarstva financija koja obavlja poslove iz područja carine, trošarina, posebnih poreza, međunarodnog prometa s inozemstvom te druge poslove iz svoje nadležnosti. Carinska uprava također utvrđuje, obavlja nadzor i kontrolu obračuna i naplate carine, trošarina, posebnih poreza, porezan na dodanu vrijednost i drugih davanja koja se, sukladno posebnim propisima, obračunavaju pri carinjenju robe; obavlja poslove utvrđivanja, nadzora i naplate trošarina, posebnih

poreza i drugih davanja.

Carinska uprava ima carinske ovlasti u svrhe sprječavanja i otkrivanja carinskih i deviznih prekršaja odnosno kaznenih djela vezano uz trošarine, posebne poreze te ostale povrede radi osiguranja zaštite i sigurnosti društva.

Temeljna zadaća Carinske uprave je učinkovita naplata javnih prihoda, provedba učinkovitih mjera carinskog nadzora u svrhe osiguranja zaštite i sigurnosti tržišta i društva te stvaranje povoljnih uvjeta za razvoj gospodarstva i jačanje trgovine.

Strateški ciljevi Carinske uprave su:

- zaštita i sigurnost društva i tržišta;
- jačanje trgovine i suradnje s gospodarstvom;
- naplata javnih prihoda;
- pružanje potpore povećanju konkurentnosti hrvatskog gospodarstva primjenom modernih i jednostavnijih sustava carinskih poslova;
- obuka i stručno usavršavanje zaposlenika u svrhe osiguravanja optimalne provedbe strateških ciljeva.

The Croatian Police

Today, the Police are the public service of the Ministry of the Interior of the Republic of Croatia, performing police activities regulated by law. For performing these activities an administrative organisation – General Police Directorate – has been established within the Ministry pursuant to the Police Act.


The tasks of the General Police Directorate are to:



CONTACT DETAILS

WEBSITE:

[Ministarstvo Unutarnjih Poslova Republike Hrvatske](#) 

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- › Analyse and assess the general security situation and the crime situation and trends;
- › Foresee possible developments regarding security situation;
- › Assess risks;
- › Organize taking measures and activities within the competence of the police;
- › Coordinate the work of organizational units within the General police Directorate;
- › Direct and supervise the work of police districts;
- › Investigate police misconduct complaints;
- › Be directly involved in complex tasks within the scope of work of police districts;
- › Carry out obligations set out in international agreements;
- › Coordinate activities related to participation of employees in peacekeeping missions;
- › Coordinate activities related to secondment of police liaison officers abroad;
- › Perform European and International Affairs;
- › Provide for the police performing in emergencies;
- › Participate in the development of normative documents and reports;
- › Define and monitor strategic objectives set out in strategic plans;
- › Develop and monitor indicators of

performance and success;

- Define risks;
- Report on fulfilment of the objectives set;
- Coordinate development of strategic plans at the level of the General Police Directorate;
- Perform other duties as stipulated by law.

The General Police Directorate is headed by the General Police Director, who has two deputies, one for the area of public safety and the other for the area of crime.

The General Police Directorate is divided into the following organisational units: the Police Directorate, the Criminal Police Directorate with a Police National Office for Suppression of Corruption and Organised Crime, the Border Police Directorate, the Police Operations and Communications Centre, the Special Police Command, the Special Security Affairs Directorate, the Forensic Science Centre "Ivan Vučetić" and the Police Academy.

In the territory of the Republic of Croatia there are twenty police districts operating at regional level.

Policija u RH

Policija je javna služba Ministarstva unutarnjih poslova Republike Hrvatske koja obavlja poslove policije u skladu sa zakonom. Za obavljanje policijskih poslova na temelju Zakona o policiji u Ministarstvu unutarnjih poslova osnovano je Ravnateljstvo policije kao upravna organizacija u Ministarstvu. Ravnateljstvo policije obavlja sljedeće poslove:

- › analizira i procjenjuje opće stanje sigurnosti, te stanje i kretanje kriminaliteta;
- › predviđa vjerojatni razvoj sigurnosne situacije;
- › procjenjuje rizike;
- › organizira poduzimanje mjera i aktivnosti iz nadležnosti policije;
- › usklađuje rad ustrojstvenih jedinica u sastavu Ravnateljstva;
- › usmjerava i nadzire rad policijskih uprava;
- › ispituje pritužbe i predstavke na rad policije;
- › izravno sudjeluje u obavljanju složenijih poslova iz djelokruga rada policijskih uprava;
- › provodi obveze utvrđene međunarodnim ugovorima;
- › koordinira aktivnosti vezane uz sudjelovanje djelatnika u mirovnim misijama;
- › koordinira aktivnosti vezane uz upućivanje policijskih časnika za vezu na rad u inozemstvo;
- › obavlja poslove europskih integracija, te međunarodne poslove;
- › osigurava djelovanje policije u izvanrednim uvjetima;
- › sudjeluje u izradi normativnih akata i izvješća;
- › definira strateške ciljeve;
- › izrađuje i prati pokazatelje rezultata rada i uspješnosti;

- utvrđuje rizike;
- nadzire postavljene posebne ciljeve u strateškim planovima;
- izvješćuje o realizaciji postavljenih ciljeva;
- koordinira izradu strateških planova na nivou Ravnateljstva policije;
- obavlja i druge poslove u skladu sa zakonom.

Ravnateljstvom upravlja glavni ravnatelj policije, koji ima dva zamjenika, jednog za opću sigurnost i jednog za područje kriminaliteta.

Za obavljanje poslova iz djelokruga Ravnateljstva policije ustrojavaju se sljedeće ustrojstvene jedinice: Uprava policije, Uprava kriminalističke policije s Policijskim nacionalnim uredom za suzbijanje korupcije i organiziranog kriminaliteta, Uprava za granicu, Operativno-komunikacijski centar policije, Zapovjedništvo specijalne policije, Uprava za posebne poslove sigurnosti, Centar za forenzična ispitivanja, istraživanja i vještačenja „Ivan Vučetić“ i Policijska akademija.

Na području RH na regionalnoj (područnoj) razini ustrojeno je 20 policijskih uprava.


The Tax Administration

The Tax Administration is an administrative organisation within the Ministry of Finance tasked with implementation of tax regulations and regulations on payment of mandatory contributions.

Every person is obliged to participate in the settlement of public expenses according to his/her economic situation.



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[Porezna Uprava](#) 

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The tax system is based on the principles of equality and equity. The main tasks of the Tax Administrations are as follows: normative activities, keeping the tax registers and issuing documents related to facts maintained in official registers, determining and assigning personal identification numbers, exchange data with other public authorities and international data exchange, assessment and collection of taxes and mandatory contributions, tax audit and supervision, enforced collection, taxpayers services, misdemeanour procedures, monitoring the implementation and drafting legislation related to games of chance and entertainment games. The Tax Administration can also perform tasks related to the recording, determining, monitoring, collecting, and enforced collecting of taxes which entirely belong to local and self-government units and other public levies stipulated by law, as well as all other tasks set out in the Tax Administration Act.

Porezna uprava

Porezna uprava je upravna organizacija u sastavu Ministarstva financija čija je temeljna zadaća primjena i nadzor primjene poreznih propisa i propisa o prikupljanju doprinosa.

Svatko je dužan sudjelovati u podmirenju javnih troškova u skladu sa svojim gospodarskim mogućnostima.

Porezni se sustav temelji na načelima jednakosti i pravednosti. Temeljne zadaće Porezne uprave su: priprema i izrada nacrtu prijedloga zakona i drugih propisa za unapređenje poreznog ustava, vođenje registra poreznih obveznika te izdavanje potvrda o činjenicama o kojima Porezna uprava vodi službenu evidenciju, određivanje i dodjeljivanje osobnoga identifikacijskog broja te razmjena podataka s drugim javnim tijelima u RH i inozemstvu, utvrđivanje i prikupljanje poreza i

obveznih doprinosa, porezni nadzor, provođenje postupka naplate i ovrhe, uspostava i razvijanje sustava servisa poreznim obveznicima, vođenje prekršajnog postupka, izrada nacрта prijedloga propisa iz djelokruga igara na sreću, zabavnih i nagradnih igara.

Porezna uprava može obavljati poslove evidentiranja, utvrđivanja, nadzora, naplate i ovrhe radi naplate poreza koji u cijelosti pripadaju jedinicama lokalne i područne (regionalne) samouprave, drugih javnih davanja i ostalih davanja propisanih zakonom, kao i poslove utvrđene Zakonom o poreznoj upravi.

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